

TRAINING & CUSTOMER SERVICE

Personalized customer service is what makes us different from the rest.



Gabrielle Aiello

*Love your team,
love the app.*

– Director of
Communications,
British International
School of Chicago



Shane Shepherd

*The staff at SchoolInfo are extremely
helpful, and always available.*

– Principal, San Jose Academy & Preparatory High School

**SchoolInfo offers complete
customer support service on demand.**



Real People in Real Time

Real time communication is available for immediate customer service and information exchange. We care about you and want to give you the best possible customer experience with SchoolInfo.



Efficiency and Results

Our multi-channel system means you can connect directly with us by phone, by email or right from your Dashboard.



Personalized Onboarding

During Onboarding, our specialists train you on the Dashboard, offer tips and best practices and stay in touch to make sure your app is just how you want it.



Content Team

Our Content Team serves as an extension of your staff and is available to add and update your app's content at any time, at no additional cost.



Knowledge Base

We offer a library of articles to engage and support you. The easy-to-use Knowledge Base lets you quickly self-serve if you need a refresher.